



SILVER SPRINGS HOTEL

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A Haven in the Heart of Nairobi

Dear Partners,

As the world comes to terms with COVID-19 (Corona virus), your comfort and safety is more important to us than ever. We would like to take this opportunity to share the steps that we are taking to guarantee that we offer you our facilities and services at Silver Springs Hotel and Green Hills Hotel.

We have installed over hundred hand sanitizing points covering all entry points to the hotel facilities and essential facilities; Reception, Health Club & Spa, Conference Rooms, Restaurants and Bar, Stores, Hotel Shuttle Van, Staff Amenities and Transport Vans.

Our public spaces, furniture and equipment are thoroughly cleaned and disinfected. This strong focus on hygiene extends to our entire organization, including catering services.

Our staff are also trained to meet the strictest guidelines for hygiene and safety.

We fully understand the hesitation many of us may have when deciding whether to book a hotel room or conference facility or not with this pandemic, but you can feel secure in the knowledge that we have taken every precaution necessary to protect your health. We are guided and consistently act by fact-based, circumstance-driven decision making with support from World Health Organization experts and government appointed authorities handling the pandemic.

Thanking you for making us your hotel of choice, we assure you of our commitment to not only take care of your accommodation, meeting, dining, work out and entertainment needs, but do so safely, comfortably and responsibly.

Sincerely,

Silver Springs Hotel & Green Hills Hotel Management

13th March 2020



A member Courtesy Group of Hotels

